### **RV** Departure Form

This form must be completed for quality assurance, insurance protection, and to ensure the best possible owner and renter experience.

**Important Reminder:** Prior to the arrival of your renters, you should have your RV or travel trailer completely ready to go. Please make sure you have completed all of the tasks on the RV Vehicle Inspection Checklist.

#### **RV** information

Manufacturer	
Model	
Year	
Length	
VIN #	

#### Maintenance

Maintenance performed	Date
Oil change (Drivable RVs ONLY)	
Generator check	
Tire inspection	
LP gas check	
Appliance check	
CO2 detector	
Fire extinguisher	
Smoke detector	
Other	

Owner signature

Renter signature

#### Step 1: Damage Walkthrough

The purpose of this walkthrough is to set an agreed upon condition baseline of your RV or travel trailer with the renter. You should do a comprehensive review of the entire interior and exterior, including the undercarriage and the roof. Point out all pre-existing damage and record it here on the Departure Form. Invite the renter to point out any damage or wear and tear that they see and record it on the form.

### Any damages on the Return Form that are not on the Departure Form are the responsibility of the renter.

#### Note exterior damages:

Please spend at least 10 minutes thoroughly examining your rig with your renter.

#### Note interior damages:

Please spend at least 10 minutes thoroughly examining your rig with your renter.

Owner signature

Renter signature

### Step 2: Training Walkthrough

The purpose of the Training Walkthrough is to educate your renter on the elements and nuances of operating your RV or travel trailer. Be thorough and remember things that seem obvious to you will not be as obvious to your renters!

You are responsible for ensuring your travelers have all the necessary knowledge to operate your RV or travel trailer. **Please check each step below once it is completed.** 

Generator	Furniture	Hitch (Trailers)	Cleaning
Storage While Traveling	Kitchen	Tire	☐ Water Hookup
Slide-Out	Bathroom	Fluids	Power Hookup
Unit Specific	Other		

#### Step 3: Setup Lesson

Please teach your renters each element of setting up and taking down camp with your RV or travel trailer. If your unit is a travel trailer, this will require that you teach the renter how to attach and detach the trailer. Again, be very thorough, and remember things that seem obvious to you may not be as obvious to your renters.

It is important that you demonstrate and instruct on every element of setup and take down, but also allow the renters to do each step themselves under your close watch. This way, your renters will have the confidence and knowledge from having performed each task and you will be confident that they know what they are doing.

#### Step 4: Driving Lesson

You should now take your renters on a brief driving lesson around your area. All drivers that have been verified and are listed on the contract should have a turn driving the RV or towing the travel trailer.

Please go over the following maneuvers in your lesson:



Owner signature

Renter signature

### Step 5: Final Condition Check

You should now do a final condition check to ensure that the RV is roadworthy. Please check all of the following:



#### Step 6: Renter Responsibilities

Please use this time to remind the renter of their responsibilities and any fees that may be incurred should those responsibilities not be met.

Fee	Responsibilities	Notes
	Tires	During the rental, tires are the responsibility of the renter. Please review the contract and note renter's responsibilities
	Dumping	Unless otherwise noted, the renter is responsible for dumping the black and grey tanks
	Mileage & Generator	This rental includes miles per day. Additional miles are charged the mileage overage fee.
		This rental includes hours per day. Additional hours are charged the generator overage fee.
	Damage	All damages not noted on the departure form, but noted on the return form, are the responsibility of the renter
	Fuel	It is the responsibility of the renter to return the fuel tanks with the same level of fuel with which they were provided.
	Late Fees	The return time for this vehicle is AM/PM.
		If the late return interferes with another booking, the late fee is the full nightly rate each eight hour period the vehicle is late plus an additional \$100 administrative fee

### Step 7: Fuel, Generator, and Mileage Readings

Record the following readings below with the renter present.

Owner signature

Renter signature

Odometer miles (motorhomes)					miles
Generator					hours
Fuel	Full	3⁄4	1⁄2	1⁄4	n/a
Propane	Full	3⁄4	1/2	1⁄4	n/a
Dumped	Yes		No		n/a
Tire condition					
Awning condition					

### Step 8: Sign Off & Send Off

Once all of the sections on the RV Departure Form have been completed, both the owner and the renter must sign off.

#### **RV** owner

Owner signature

Renter signature

Print name:	
Signature:	Date:
RV renter	
Print name:	
Signature:	Date:

After the unit has been returned, the owner has up to 48 hours to request any claims against the security deposit or request additional charges be made to the renter (i.e. variable fees). The renter has up to 48 hours to pay the additional fees or dispute the claims. Settled claims in excess of the security deposit may be charged to the primary renter's credit card on file with Outdoorsy.

Note that all security deposit claims and additional charges are subject to a 2.95% credit card processing fee that the vehicle owner may pass to the vehicle renter

Owner signature

Renter signature